

## Product name:

Blueprint Enterprise Automation Suite

## What problem it solves:

RPA programs across industries are failing to deliver on their objectives. The primary reasons for the failure of RPA initiatives are error-prone and siloed automation planning and design that's done through manual, paper-based documentation, as well as an inability to manage bot changes effectively. Using manual documentation not only allows for critical requirements to easily be missed, but it also breeds poor collaboration and a lack of visibility or alignment across requirements, dependencies, and business objectives. The impacts of these problems materialize in low-quality automations that need constant maintenance leading to diminished returns and the inability to scale RPA.

Blueprint's Enterprise Automation Suite puts an end to RPA initiatives that over-promise and under-deliver. Our solution enables business leaders and RPA CoEs (Centers of Excellence) to identify, design, and manage high-value automations with precision and ease so that they can drive maximum value from their RPA initiatives and accelerate their path to a sustainable, enterprise-wide RPA model.

Blueprint's Enterprise Automation Suite is an easy to use, collaborative, cloud-based automation design environment that leverages AI to streamline and automate the RPA planning, design, and change management process, and provide ongoing visibility and oversight across the lifecycle and dependencies of each automated process. The outcomes of using Blueprint's Enterprise Automation Suite for RPA design and management are:

- Higher quality automations that require less maintenance from more precise design, planning, and execution
- Proactive and agile change management
- Maximized bot uptime that maximizes returns
- Ability to scale automation because bots work as they should
- Empowered RPA oversight, governance, and planning, that improves decision-making and change management

## What makes it unique/sets the product apart/how it excels above the competition:

Blueprint's Enterprise Automation Suite has numerous differentiators that set it apart from the competition, including:

- Unlimited users in a scalable, cloud-hosted repository
- AI that recommends reuse opportunities and potential dependencies to reduce redundancies and improve dependency mapping, ensuring nothing is missed

- Prioritized backlog of automation initiatives based on business criteria
- Auto-generated Functional/Acceptance tests and user stories to accelerate and reinforce automation dev work
- Links back in RPA tools to ensure developers always have precise, clear guidelines for high-quality development
- Dependency tracing and impact analysis so users can visualize the impact of change and quickly act
- Dashboarding that prioritizes maximum value delivery and visibility across RPA initiatives including ROI, pipeline, feasibility, status, etc.
- Reporting and dashboard capabilities that enable increased RPA uptime via proactive change management and bot health visibility
- Bi-directional bot syncing for better RPA management, governance of existing bots, and RPA tool migration

## Judging Criteria:

**Automation of workflows - How well does the platform let you automate certain activities? How well does the solution improve workflow? Does the solution have the ability to automate workflow of frameworks specific to IT service support?**

Blueprint enables all assets and stakeholders to reside in one central platform to streamline workflows and improve alignment, so users can move projects forward with speed and precision. Workflows can easily be created by using an intuitive drag and drop canvas or uploading XML definitions to standardize automation design and management and gain operational efficiencies. Blueprint's Enterprise Automation Suite however is not an automation studio or orchestrator; it is an automation design and management environment purpose-built to deliver higher-quality automations and manage them with more effectiveness and efficiency than using an RPA platform alone.

With that in mind, Blueprint delivers the capabilities to optimize workflows with a user-friendly process modeler that contains a simple palette for casual users, as well as an expanded palette to support all the BPMN notation needed by power users. Processes can also be nested or decomposed into progressively greater levels of detail with no limit on the number of levels, which means users can model processes of any size or complexity, in a collaborative, transparent, and visible centralized repository where all users can converge to gain total alignment. Blueprint also provides built-in artificial intelligence that recommends reuse opportunities and potential dependencies to reduce redundancies and improve dependency mapping, ensuring nothing is missed.

**Data – How well does the solution connect data and documents?**

Blueprint's Enterprise Automation Suite provides a centralized repository that holds both business and regulatory artifacts that are versioned, auditable, secure, and scalable. This includes process diagrams, customer journeys, value streams, compliance regulations, and more. This 'single source of truth' improves efficiency and enforces standards by enabling users to store, search and reuse internally predefined, validated



content from a centralized location. Document attachments can also easily be added to processes and individual process steps, providing additional information to help clarify and collaborate.

Critical information like rules, policies, controls, risks, regulations - anything that's relevant – can easily be connected to business processes using trace relationships. This ensures all essential information is accounted for and users have the entire context when making critical business decisions, or when automating.

Blueprint's Enterprise Automation Suite also boasts various automatic document generation capabilities like the auto-generation of gherkin feature files, functional and acceptance tests, user stories, and entire documents.

In terms of visualizing data, Blueprint's Enterprise Automation Suite provides comprehensive dashboarding that prioritizes maximum value delivery and visibility across RPA initiatives including ROI, pipeline, feasibility, status, etc.

### **Ease of use – How well does the product allow users to achieve goals with effectiveness, efficiency, and satisfaction in a specified context of use?**

Blueprint's Enterprise Automation Suite is an intuitive, modern, web-based solution built on the latest technologies. Designed with all users in mind, it's very user-friendly but also provides comprehensive, dynamic, and contextual in-app help in addition to embedded, interactive onboarding for users that want to accelerate their proficiency.

### **Innovation – is the product using cutting edge technology, strategies, ideas or features?**

At the moment, there are no products in the RPA or automation market that do or provide the same kind of value that Blueprint's Enterprise Automation Suite does. There is no other solution available that is purpose-built for superior automation identification, design, and management that produces higher quality and more resilient automated processes.

Blueprint leverages modern Microsoft technologies and delivers a modern, intuitive web-based solution built on HTML5. The solution also leverages next-gen AI technology to provide the AI-assisted recommendation feature for critical reuse opportunities and potential dependencies to reduce redundancies and improve dependency mapping.

Blueprint's Enterprise Automation Suite is also easily integrated with over 30 ALM tools, the leading RPA platforms, and the most popular process/task mining and process discovery tools.

Solution development and delivery is based on Agile methodology to continuously deliver value faster to the market.

## **Maintenance/ quality assurance - Does the solution provide adequate maintenance measures?**

With every release, Blueprint performs comprehensive automated and dedicated QA testing.

Customers can log incidents or service requests 24/7, 365 days a year via the Blueprint Community Support Portal. Initial response and incident assignment will take place within two hours for Severity 1 incidents related to service availability and normal service operation. In terms of service availability, Blueprint Cloud provides a monthly 99.5% uptime SLA.

## **Scalability - How well can the solution scale up and down?**

Blueprint has a highly-scalable layered architecture, offering zero-effort scalability. To better scale with the needs of the organization, web and data tiers can be split onto separate dedicated servers.

Blueprint also supports large-scale deployments to meet the specific needs of large enterprises.

We have extensively studied mature real-world deployments of Blueprint to understand usage patterns and peak workloads. We also conduct performance stress testing as part of every release. These stress tests incorporate real-world simulated use cases and complex real-world datasets.

Blueprint is also easily integrated with any enterprise architecture. Two-way integrations can be easily set up with the leading RPA platforms. There are also extensive integrations available with leading process/task mining, process discovery, and more than 30 ALM tools in addition to webhooks and a public API to build custom integrations.

## **Security - How secure is the tool? Are there adequate security measures? How robust is the security of infrastructure? Does it provide for secure identity and access management?**

Blueprint delivers a highly secure world-class offering with 24/7 monitoring that helps customers save time and money on costly internal IT security infrastructure and maintenance.

Blueprint only operates in industry-standard data centers that are SOC II Type 2 and ISO 27001 compliant. Data center access is highly restricted and granted only to authorized personnel using multi-factor and multi-stage authentication. Customers are provided with a dedicated, HTTPS-only website ensuring data security best practices. Encryption in transit is provided using industry-standard TLS 1.1 or 1.2 protocols.

User access and authentication are handled via the built-in secure authentication system. Customers can customize exactly what actions their users and administrators are allowed to perform by leveraging granular role-based access controls. Customers can also securely log in with their own user authentication systems by leveraging SAML 2.0. Blueprint products support both SP and IdP initiation and have been verified to work with ADFS 2.0.



Customers are provisioned with their own dedicated SQL databases to store all solution data and ensure data segregation. Customer databases are encrypted at rest on disk using strong AES-256 encryption.

Blueprint completes comprehensive, regularly scheduled, independent, full-stack penetration testing. Security updates are also applied to Blueprint Cloud servers on a monthly basis.

Host-based intrusion detection and prevention (IDS/IPS) technologies are used to monitor and defend against intrusion attempts and security events are logged to a centralized event management service for alerting and analysis.

Blueprint is a leading provider of digital process design and management solutions to Fortune 1000 organizations. Today, global leaders from every industry use Blueprint to identify, design and manage high-value automations with speed and precision in order to scale the scope and impact of their RPA initiatives. From comprehensive analytics and AI-assisted modeling to change management and integrations with the leading Process Discovery and RPA vendors, our award-winning business solution provides the end-to-end visibility and control you need to simplify and accelerate the path to a scalable, enterprise-wide RPA model that drives continued business growth.

For more information, visit [www.blueprintsys.com](http://www.blueprintsys.com)